

**Easterling, Deborah**

---

231041

**From:** Easterling, Deborah  
**Sent:** Wednesday, July 27, 2011 11:00 AM  
**To:** 'Tracie Goodwin'  
**Subject:** RE: Letter of Protest

Dear Ms. Goodwin,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** Tracie Goodwin [<mailto:hercules910@yahoo.com>]  
**Sent:** Tuesday, July 26, 2011 9:56 PM  
**To:** Contact  
**Subject:** Letter of Protest

To Whom It may Concern:

I have attached my letter of protest against Carolina Water. Please feel free to contact me for any further questions. Thank you in advance for your time.

Tracie Goodwin

RECEIVED  
JUL 27 2011  
PSC SC  
MAIL / DMS



\* Required Fields

Date: \* July 27, 2011

**Letter of Protest**  
**in Docket \* 2011 - 47 - WS**

**Print**

**Email**

**Protestant Information:**

Name \* Tracie Goodwin

Mailing Address \* 185 Mossborough Dr

City, State Zip \* Lexington, SC 29073 Phone \* 803-673-8201

E-mail hercules910@yahoo.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of Carolina Water.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Since I purchased my home, I felt the water/sewage rates for Carolina Water were extremely high compared to the surrounding area. I pay close to \$100.00 a month now and my family and friends don't pay that for two months for water/sewage service. When I received notice of a possible 80% increase, I was beyond shocked. I don't know how anyone could afford an increase of that percentage. The rates are already overpriced. I feel if the company cannot provide service at a reasonable rate then they should not be the water provider for the area. We have no other options for water/sewage and for this we feel helpless. If the surrounding cities and towns can provide reasonable rates for water/sewage, then why not Carolina Water. The service is already poor as it is and there are routine calls for boil water advisory, not to mention the overbilling.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

I wish to appear, but I don't need to give sworn testimony.